

Privacy Policy – Trustview

At Evertrust Consulting AB (reg. no. 559119-1167), we value your privacy. This policy explains how we process personal data within our digital compliance service, Trustview – both when we act as data controller and as a data processor on behalf of our customers.

When Evertrust is the Data Controller

Evertrust Consulting AB is the data controller for the processing of personal data related to administrator accounts in Trustview. This means that we collect and process data such as names, email addresses, IP addresses, job titles, and other relevant contact details in order to:

- Authenticate and manage user accounts
- Provide support
- Ensure access controls and permissions
- Log activity and gather statistics to improve the service's functionality and security

These data are stored during the term of the customer agreement and for three months after termination. Customers may update or delete administrator users directly in the service or by contacting us.

When Evertrust is the Data Processor

For all other data that users choose to enter into Trustview, Evertrust acts as a data processor. This data may include, for example:

- Names and email addresses of employees, respondents, or other individuals
- Free-text entries containing personal data
- Uploaded documents and attachments containing personal data

In these cases, the customer is the data controller and is responsible for ensuring that the personal data is processed in accordance with the GDPR. We do not monitor or review content uploaded to the platform by our customers. It is the customer's responsibility to ensure that only lawful and necessary personal data are entered into Trustview.

Security and Data Storage

We have implemented appropriate technical and organisational measures to protect personal data against unauthorised access, loss, or manipulation. All data in Trustview is stored within the EU, hosted by our provider Scaleway. No storage or transfer of personal data occurs outside the EU/EEA.

Legal Basis for Processing

The processing of personal data for which Evertrust is the data controller is based on:

- Legitimate interest – for managing the names and email addresses of employees/consultants of our customers
- Legitimate interest – for managing the names and email addresses of employees/consultants from other organisations (e.g. recipients of surveys sent by a Trustview customer to their suppliers)
- Legitimate interest – for technical operation, security, usage statistics, and continuous improvement of the service

Data Retention

Personal data processed by us as data controller is stored for the duration of the customer relationship and deleted within three months of termination. Other data within the service is handled and stored in accordance with the data processing agreement included in our customer contract.

Your Rights

You have the right to:

- Request access to your personal data (data subject access request)
- Request rectification of inaccurate or incomplete data
- Request erasure of your data (in certain cases)
- Object to processing based on legitimate interest
- Request restriction of processing
- Receive your data in a structured, commonly used, and machine-readable format (data portability)
- Lodge a complaint with the relevant data protection authority (in Sweden: the Swedish Authority for Privacy Protection – IMY)

Contact Information

Data Controller: Evertrust Consulting AB, Reg. no: 559119–1167

Email: info@evertrust.se

Website: www.trustview.se

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Evertrust reserves the right to update this policy at any time.